Stronger Together: Taking Actions on Financial Elder Abuse Action Collaborative workshop

Australian Human Rights Commission

Agenda for workshop

Australian Human Rights Commission

1. Sponsor introduction – Westpac
2. Overview by Age Discrimination Commission
3. Financial elder abuse in QLD: what the data tells us – Anna Gillbard
4. Introductory panel conversation
5. Table discussions to prioritise actions
6. Roving comments from the table
7. Summary panel conversation
8. Wrap and next steps

The data story…

Introductory panel conversation

Tiffiny Lewin, Westpac

Anna Gillbard, Gillbard Research and Consulting

Prue Monument, Banking Code Compliance Committee

Robert Fitzgerald AM, Age Discrimination Commissioner

Table discussions to prioritise actions

- Task 1 – Group task – discuss the focus area for your table – are there any suggested changes or additions? (one page per table)

- Task 2 – Individual task - each person to rank the top actions in this focus area from 1-5 (Copies of actions on table)

- Task 3 - Individual task – Can you or your organisation commit to support these actions? Please add contact details if you're interested in joining the action network.

Summary panel conversation

Dr John Chesterman,
QLD Public Advocate

Bev Lange,
Elder Abuse Action Australia

Robert Fitzgerald AM,
Age Discrimination Commissioner

Further information

AHRC website page: Financial Abuse of Older People

https://humanrights.gov.au/resource-hub/older-peoples-rights/financial-elder-abuse-project

Contact us to stay connected:

Age.DiscriminationCommissioner@humanrights.gov.au

Age Discrimination Team, Australian Human Rights Commission

"It's great to be involved and as often happens with these things you learn about, there's so much good practice happening in small pockets around the country and the challenge is... to try and get more of a coordinated response. But you always learn so much (from others).... because there's so many of us are dealing with similar issues, and our responses all have some kind of specificity according to what sector we're in and what we see. But trying to coordinate that I guess is the challenge... The onus is on us - to take some responsibility and do some heavy lifting. I think there's real potential, " Dr John Chesterman, QLD Public Advocate