STAND UP SPEAK OUT
27-29 JULY 2026

2026 AUSTRALIAN ELDER ABUSE CONFERENCE

SRV, the Housing Project and an integrated approach to combatting Elder Abuse

Seniors Rights Victoria

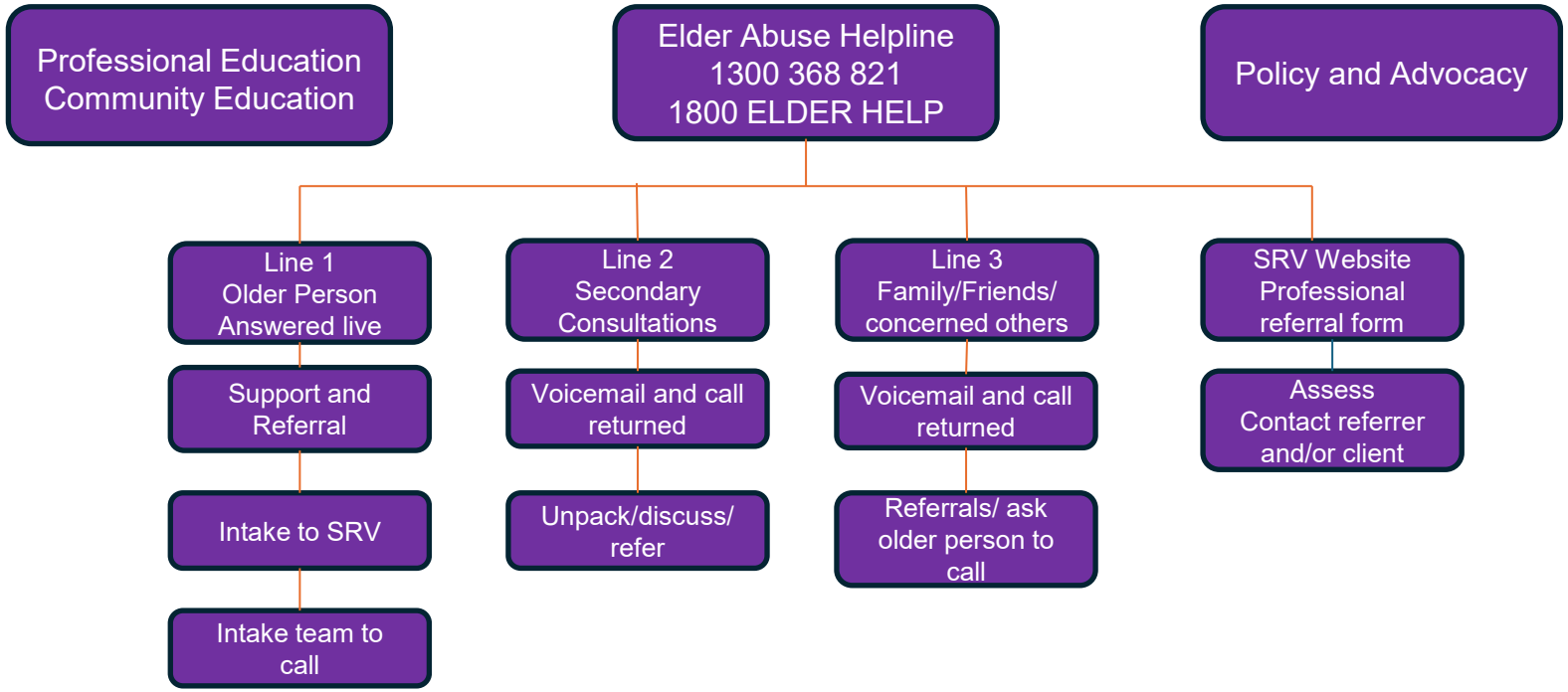
Jacinta Woehl, Julia Jeffries, Liz Powell and Shelley Hosking

EAAA Elder Abuse Action Australia

caxton COMMUNITY LEGAL CENTRE

ADAAustralia Your Aged and Disability Advocates

Seniors Rights Victoria



STAND UP SPEAK OUT
27-29 JULY 2026

EAAA Elder Abuse Action Australia

caxton COMMUNITY LEGAL CENTRE

ADAAustralia Your Aged and Disability Advocates

The SRV model

INTERDISCIPLINARY – why does it work so well?

- Integrating knowledge from different disciplines using a synthesis of approaches
- Information flows
- Can discuss information of other disciplines
- No retelling of stories
- Client centered

Housing Project Beginnings Why and How?

- Funding application
- Duration of project and staff
- Identifying clients – prevention
- Referral pathways – Shelley and education sessions
- Planning before an event takes away choice and autonomy

Community Engagement

STAND UP SPEAK OUT
27-29 JULY 2026

Victorian Engagement & Outreach Metrics

A snapshot of our performance, engagement, and reach across the state.

31

Sessions

Key presentations and workshops delivered across teams.

500+

Attendees

Active participants engaged throughout the events.

7,500+

Kms Travelled

Total distance covered to connect our community.

EMAA Elder Abuse Action Australia

caxton COMMUNITY LEGAL CENTRE

ADAAustralia Your Aged and Disability Advocates

Topics included

- Staying where you are
- Family moving in with you
- You moving in with Family
- Private rental
- Retirement / Lifestyle villages

Helpline experience of housing issues

- Helpline staffing and support offered
- Where do referrals come from?
- What are the housing issues identified?

SRV Advices and Casework

- Helpline calls- 300-400 per month, 7% lead to advices
- Advices – 30—40 per month- lawyer & advocate
- Cases- 6-7 cases opened per month
- Case study – Sarah
- Housing Project – encourages planning, reality checks, prevention of abuse in future

Was it successful?

Yes

Renewed for 2 years

STAND UP SPEAK OUT
27-29 JULY 2026

EAAA Elder Abuse Action Australia

caxton COMMUNITY LEGAL CENTRE

ADAAustralia Your Aged and Disability Advocates

STAND UP SPEAK OUT
27-29 JULY 2026

Questions?

EAAA Elder Abuse Action Australia

caxton COMMUNITY LEGAL CENTRE

ADAAustralia Your Aged and Disability Advocates