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What services does your organisation provide to respond to the abuse and mistreatment of older people?

A disclosure protocol has been developed to assist in the appropriate response and supports for victims of elder abuse.

Why is the work your organisation does so important to the people in your community?

Our network raises awareness on elder abuse and strongly focuses on working in prevention area. We work with likeminded professionals, organisation and community representatives to best develop and promote materials that offer information, advice and supports for community members.

What are the outcomes your organisation is seeing as a result of its work?

Most recently we received feedback that because of our information sharing among the Respecting Seniors Network five aged care villages are now receiving local newsletters on what's available to them in the community. These newsletters include information on upcoming workshops for seniors, inclusive events and positive ageing activities in the local space. By this occurring it means we are keeping older people more connected and potentially more aware of their rights within the community.



What are some of the areas that are still being overlooked but could make a big difference in the elder abuse space?

Right now, we are noticing a decrease in the availability and capacity of elder abuse response specific services. There is a lack of referral services and systems in place since the ending of the elder abuse response liaison officer and IMOC funding. Waitlists for specialist services are down to over a week long.

What challenges are common across a range of services when it comes to supporting older people?

It depends on the service. I believe many social services have the best intention; however, many services may not be equipped in dealing specifically with the unique relationships, complexity, characteristics and causes of elder abuse. Or know where to refer clients.

Ageist attitudes.

Why did your organisation choose to be a member of EAAA?

EAAA is a leading organisation campaigning against elder abuse. As an elder abuse prevention network we believe collaborating with like-minded organisations will assist toward ending elder abuse. EAAA do a lot of advocacy work and it's great to be able to keep up-to-date with the advocacy work happening in the elder abuse prevention and governance space.

Is there anything else you'd like to share about your organisation's work in the area of abuse of older people?

I am looking forward to all of the events, campaigns and workshops that our network will be putting together for 2024 and to watch the impact we can make by empowering older people around the Frankston and Mornington Peninsula.

Contact details

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About Elder Abuse Action Australia

https://eaaa.org.au/

The Elder Abuse Action Australia (EAAA) is the national advocate for eliminating elder abuse. Funded by the Attorney General's office, EAAA aims to address elder abuse and protect the rights of older Australians at both the grassroots and macro level.

EAAA believes in the rights of older Australians and our actions seek to eliminate elder abuse. Our campaigns, advocacy and policy development positively impact the lives of older Australians and their families, our communities and broader society.

We work with State and Territory bodies and authorities, sharing and co-ordinating information to develop a national understanding, framework and response for elder abuse.

Our mission: Be a national voice for action that eliminates elder abuse

Our vision: A society that respects and values older Australians, and is free from elder abuse

Our commitment

- Social justice and the rights of older people
- Respect for difference and inclusion
- Community collaboration to eliminate elder abuse
- Accountability and integrity
- Evidence-based practice and research
- Innovation and forward thinking

We acknowledge the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging. EAAA is committed to ensuring equitable and inclusive responses to end elder abuse for people with diverse characteristics and life experiences.