

EAAA Member Profile



Organisation: Aged Care Justice

Website: <https://www.agedcarejustice.org.au>

Contact Person: Anna Willis
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Aged Care Justice Inc. is a not-for-profit group of volunteers established in October 2020 by senior legal and medical professionals.

Aged Care Justice's main purposes are to promote law reform in the Aged Care sector and to assist aggrieved persons seeking legal redress due to financial, emotional, or physical damage suffered in aged-care facilities.

What services does your organisation provide to respond to the abuse and mistreatment of older people?

Referral to legal services, rights education, and advocates for reform.

Why is the work your organisation does so important to the people in your community?

Older Australians can understand and promote their legal rights against non-delivery of products and services, mistreatment, and abuse in aged care settings.

What are the outcomes your organisation is seeing as a result of its work?

Promote better practices and delivery of services in aged care settings. Providing a voice for people receiving care and their families to assert their rights.

What are some of the areas that are still being overlooked but could make a big difference in the elder abuse space?

Misuse of restrictive practices; misunderstanding of consent and supported decision making; issues in delivering quality care appropriate to the individual; poor delivery of medical services, and not safeguarding the wellbeing of the individual.

What challenges are common across a range of services when it comes to supporting older people?

Listening to the needs of the person receiving care; understanding and defining quality care and dealing with cognitive decline and behavioural issues.

Why did your organisation choose to be a member of EAAA?

We share the same philosophy and seek similar outcomes in promoting the rights and welfare of older Australians.

Is there anything else you'd like to share about your organisation's work in the area of abuse of older people?

Access to justice in aged care settings will require changes to the existing laws and Aged Care Justice is active in seeking remedies for people impacted by poor practices. In addition, improved legal rights in aged care settings are important in improving service delivery and promoting person-centred care.

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About Elder Abuse Action Australia

<https://eaaa.org.au/>

The Elder Abuse Action Australia (EAAA) is the national advocate for eliminating elder abuse. Funded by the Attorney General's office, EAAA aims to address elder abuse and protect the rights of older Australians at both the grassroots and macro level.

EAAA believes in the rights of older Australians and our actions seek to eliminate elder abuse. Our campaigns, advocacy and policy development positively impact the lives of older Australians and their families, our communities and broader society.

We work with State and Territory bodies and authorities, sharing and co-ordinating information to develop a national understanding, framework and response for elder abuse.

Our mission: Be a national voice for action that eliminates elder abuse.

Our vision: A society that respects and values older Australians, and is free from elder abuse.

Our commitment

- Social justice and the rights of older people
- Respect for difference and inclusion
- Community collaboration to eliminate elder abuse
- Accountability and integrity
- Evidence-based practice and research
- Innovation and forward thinking

We acknowledge the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

EAAA is committed to ensuring equitable and inclusive responses to end elder abuse for people with diverse characteristics and life experiences.