

### **EAAA Member Profile**



Organisation:	Catholic Care NT
Website:	https://www.catholiccarent.org.au
Contact Person:	Angela Teasdale Regional Manager – Central Australia angela.teasdale@catholiccarent.org.au

This year, Catholic Care NT celebrates 30 years of serving the community. Their mission is to contribute to a society that values all its members by strengthening individuals, families and communities in ways that respect their dignity and values.

Catholic Care NT offers a comprehensive range of services and resources designed to make difficult situations more manageable.

# What services does your organisation provide to respond to the abuse and mistreatment of older people?

The Aged Care Advocate can provide information to people receiving aged care services, about their rights and responsibilities in relation to aged care services and supports them to be involved in decisions that affect their life.

### Why is the work your organisation does so important to the people in your community?

We stand beside older people in times of need.

#### What are the outcomes your organisation is seeing as a result of its work?

Older people are receiving better services, accessing better levels of care and reducing their worries.



# What are some of the areas that are still being overlooked but could make a big difference in the elder abuse space?

The cultural complexities of the demographic in which we work servicing those that reside in remote and very remote areas. Greater access to regular services to meet the needs of older people.

# What challenges are common across a range of services when it comes to supporting older people?

Geographical isolation experienced by older people remains a significant challenge.

#### Why did your organisation choose to be a member of EAAA?

We want to combine our voice with the voice of EAAA to raise the profile of the needs of older people.

## Is there anything else you'd like to share about your organisation's work in the area of abuse of older people?

We collaborate with Darwin Community Legal Services and Relationships Australia.

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### About Elder Abuse Action Australia

https://eaaa.org.au/

The Elder Abuse Action Australia (EAAA) is the national advocate for eliminating elder abuse. Funded by the Attorney General's office, EAAA aims to address elder abuse and protect the rights of older Australians at both the grassroots and macro level.

EAAA believes in the rights of older Australians and our actions seek to eliminate elder abuse. Our campaigns, advocacy and policy development positively impact the lives of older Australians and their families, our communities and broader society.

We work with State and Territory bodies and authorities, sharing and co-ordinating information to develop a national understanding, framework and response for elder abuse.

Our mission: Be a national voice for action that eliminates elder abuse

Our vision: A society that respects and values older Australians, and is free from elder abuse

#### Our commitment

- Social justice and the rights of older people
- Respect for difference and inclusion
- Community collaboration to eliminate elder abuse
- Accountability and integrity
- Evidence-based practice and research
- Innovation and forward thinking

We acknowledge the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging. EAAA is committed to ensuring equitable and inclusive responses to end elder abuse for people with diverse characteristics and life experiences.