

The logo for Elder Abuse Action Australia, featuring the acronym 'EAAA' in a bold, purple, sans-serif font. The background of the entire page is a close-up photograph of an elderly woman with short, curly grey hair, wearing glasses and a pearl necklace, smiling warmly. The image is overlaid with decorative white and purple curved lines.

EAAA

Elder Abuse Action Australia

Annual Report

2021 - 2022

Introduction	3
Co-Chairs' Report	5
Executive Officer's Report	7
Policy and Advocacy	9
Influence and Engagement	13
Information and Education	20
Financial and Organisational Sustainability	39
Financial Report	42
Directors and staff	63
Thank you list	64

ACKNOWLEDGEMENT OF COUNTRY AND DIVERSITY STATEMENT

We acknowledge the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

EAAA is committed to ensuring equitable and inclusive responses to end elder abuse for people with diverse characteristics and life experiences.

Introduction

Elder Abuse Action Australia—EAAA—was established to confront the often-hidden problem of discrimination, neglect and mistreatment of older Australians.

As the national voice for action, EAAA campaigns for a society that respects and values older Australians and is free from elder abuse.

We use the tools of advocacy, policy development, research and capacity building to raise community awareness of elder abuse and improve the lives of older people.

EAAA would like to acknowledge our funders and supporters at the Commonwealth Attorney General's Department and the Honourable Dr. Kay Patterson AO, Age Discrimination Commissioner, for their ongoing support and engagement.



EAAA's Strategic Priorities



Policy and Advocacy

Lead the national dialogue on policy reform



Influence and Engagement

Thought leaders and a national voice on ending elder abuse



Information and Education

Trusted and credible source for information and education on elder abuse



Financial and Organisational Sustainability

Financially stable, compliant and competent to ensure our ongoing effectiveness and viability into the future

Co-Chairs' Report

Our body of work in this reporting period highlighted Elder Abuse Action Australia's growth as a national voice for action to eliminate the abuse and neglect of older people in Australia. This year is the result of investment by many people during the four years since our foundation.

In 2018, Elder Abuse Action Australia (EAAA) was established following consistent calls for a national organisation to represent members and the community.

The stellar achievement for EAAA during the year was the National Elder Abuse Conference, *Walk the Talk*, co-hosted with our local partner, COTA Tasmania. Having delayed the conference by twelve months due to COVID, we staged a very successful hybrid conference over three days in February in Hobart.

Walk the Talk brought more than 400 delegates together in person and virtually. A careful risk management plan was implemented to ensure the conference was compliant with the requirements of the Tasmanian Government and was safe for our in-person delegates and speakers. There was much excitement and enthusiasm expressed by the in-person delegates while the virtual delegates enjoyed a seamless experience online. It reinforced the value of EAAA.

The third day of the conference, the *EAAA Strategy and Action Plan Thinktank*, was an opportunity for stakeholders to highlight priorities for the coming years and progress the conference's 'Call to Action'. The thinktank session built a sound foundation for the sector's input to the Commonwealth Government in the form of a clearly articulated and comprehensive proposal, *Our Nation's Shame—A Sector Led engagement in the next National Plan to Respond to the Abuse of Older Australians*. The summary report was endorsed by 24 organisations.

EAAA's Compass.info has moved from strength to strength. Following a suite of changes to the website, expanding the Compass webinars programme and investing time and resources across social media activity, we have seen an impressive 375% increase in visitors. The Compass team driving these changes and increasing EAAA's reach comprises Bev Lange, Leading Hand Design and Grade Creative.

EAAA would like to acknowledge the Australian Institute of Family Studies for its important work on the first National Elder Abuse Prevalence Study, released in December 2021. The study found that 15% of older Australians are victims of elder abuse each year. From a population of 4.2 million people aged over 65, this equates to 630,000 older Australians who experience abuse every year. The research findings will underpin the next National Plan. EAAA is calling for universal and equitable access to services so that all older people can obtain support across prevention, early intervention, response and recovery.

Our membership has grown, even under the adversity of limited face-to-face contact, to more than 100, and we look forward to significant growth in subsequent years as individuals and organisations lend their voice to eliminate the abuse and neglect of older people.

With renewed contracts from the Commonwealth Attorney General's Department for EAAA and Compass, we now begin our second four-year strategic plan towards ending the abuse and neglect of older people.

Despite our small staff, EAAA has achieved much. We particularly want to thank the team and the leadership, wisdom and enormous productivity of Bev Lange, the Executive Officer.

Diedre Timms was Co-Chair of EAAA for three-and-a-half years until stepping down at the last Annual General Meeting. Diedre's contribution was immense, and her guidance is missed.

Thank you to EAAA's Board members, Carolanne Barkla, Clinton Bright (Treasurer), Sue Leitch, Vicki Wood, Helen Wallace and Geoff Rowe for their commitment and contributions.

And finally, special acknowledgement is extended to the Commonwealth Attorney General's Department for its collaboration and commitment to the elimination of elder abuse, alongside the funding that allows EAAA to undertake this important work.



Russell Westacott and Jenny Blakey

Co-Chairs
EAAA

I'd like to acknowledge Russell Westacott who is stepping down as EAAA Co-Chair but will complete his term as Director. Russell has been an energetic driver of EAAA's agenda as one of the organisation's founding directors. His focus on the conference, membership and influence has underpinned our development.

Jenny Blakey

Executive Officer's Report

EAAA's small team has delivered on a very ambitious program including the successful *Walk the Talk* conference, significant growth across all aspects of Compass, and extensive community engagement.

KEY OPERATIONAL HIGHLIGHTS FOR THIS FINANCIAL YEAR INCLUDE:

- EAAA was successful in securing a further four years of funding through the Attorney General's Department. This allows the organisation to continue to operate and deliver programs under the EAAA banner.
- Compass, an EAAA project, was granted a two-year contract extension that will focus on content growth and technical developments such as improvements to search, analytics, self-assessment tools planned.
- Extensive groundwork has been completed to towards EAAA's next four-year strategic plan, which is expected to be published in early 2023.
- An additional part time staff member in the membership program to engage members to lend their voice to end elder abuse.
- EAAA team members moved from consultants to employees.

EAAA has focussed on being an effective digital organisation using technology to reach out and engage people through social media, webinars, a new EAAA website and the ongoing development of Compass.

The strong educative and thought-provoking Compass content, resources and webinars, as well as Lunch and Learn sessions for members, has increased our capacity to engage with the community and service providers in addition to raising awareness on the abuse and neglect of older people.

EAAA undertook two new content projects – Family Agreements and Powers of Attorney – funded by the Commonwealth Attorney General's Department. Both projects provide clarity, information, tools and checklists, with Powers of Attorney content searchable by state and territory and are now published on Compass. Webinars and other resources are accessible by service providers and the community. These projects in addition to the Grandparent Alienation webinar and content has significantly increased our social media reach and subscribers to Compass, both of which are important metrics as we seek to grow audiences organically.

The constantly changing travel and venue restrictions made it very difficult to predict *Walk the Talk* attendance and how the conference would be delivered or function. Speakers and delegates were impacted by changing state and territory travel restrictions, which resulted in some people unable to attend in person.

Our keynote, conference speakers and panelists invited us to reframe language and communications, challenged the inherent ageism in attitudes, systems, and processes and pointed to the reality of the economic cost of elder abuse.

Whilst not new for most delegates, it was important to be reminded that collaboration is key in the prevention of abuse, as is the investment in building capacity and knowledge in the workforces that engage with older people.

Initiatives don't just come from Commonwealth or State governments, local government responses are also needed as part of a broader framework that encapsulates residential aged care services, community organisations, families and friends.

I'm very proud of the work the organisation has achieved in the fourth year of EAAA and privileged to work with Katy Roy and Brigitte Jonas who bring their expertise and passion to EAAA. We are a collective who strive each day to make the elimination of the abuse of older people our business.

EAAA is fortunate to have external partners who also believe ending elder abuse is their business. They include Outsourcery, Leading Hand Design, Grade Creative, Paper + Spark, Nectar Creative Communications, Zevo Business Technology Solutions, The Creative Engine, Philippa McDonald and KISS Consulting. A special mention to EAAA's pro bono legal firm since 2018, Lander and Rogers, for their ongoing professional support.

I'd also like to acknowledge and thank the many contributors to Compass who've appeared on webinars, submitted articles, and provided guidance on content development.

The year ahead is full of possibilities for EAAA. A new four-year Strategic Plan will be released in the new year, planning ramps up for the 2024 Australian Elder Abuse Conference, better understanding the needs and priorities of our members and taking these ideas into consultations on the next National Plan and exploring new content and features for Compass. We will continue to raise awareness on the abuse and neglect of older people and advocate for an appropriately funded response to the abuse of older people and equitable access to information, services and systems of daily living without discrimination and ageism.



A handwritten signature in black ink that reads "Bev Lange". The signature is written in a cursive, flowing style.

Bev Lange
Executive Officer

Policy and Advocacy



EAAA'S policy and advocacy highlights this financial year were grounded in our community engagement, the October 2021 special meeting of the EAAA Advisory Group and the Strategy and Action Plan Thinktank in February 2022 that included representatives from 45 peak bodies, national organisations and service providers.

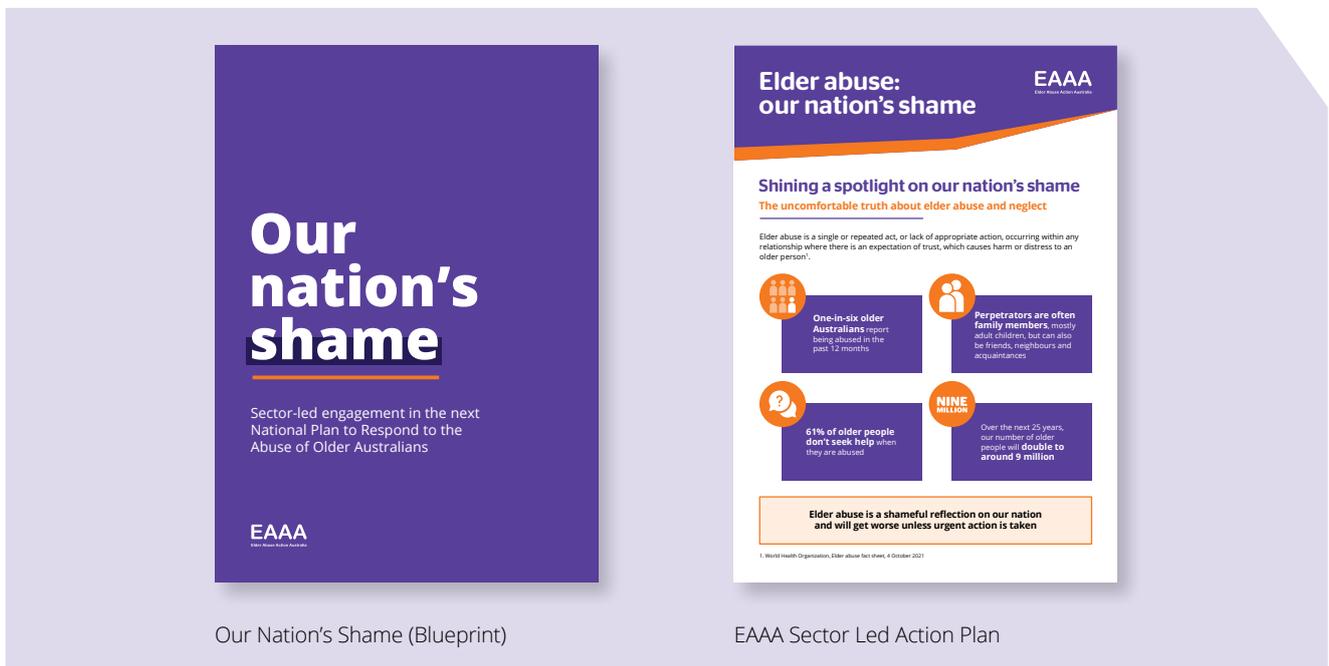
KEY ISSUES INVESTIGATED WITH STAKEHOLDERS:

- the delayed release of the National Elder Abuse Prevalence Study.
- the absence of communication about the evaluation of the 12 Elder Abuse Service Trials.
- the increased social isolation of many older people throughout the pandemic, along with challenges faced by those older people with increased vulnerabilities (including financial disadvantage, living remotely, care support needs and digital exclusion), which brought additional urgency to address elder abuse in the community.

IN RESPONSE TO THESE PRIORITIES WE:

- developed a *Call to Action* media release, calling on the Commonwealth Government to ensure initiatives identified in the *National Plan to Respond to the Abuse of Older Australians* (National Plan) as short-to-medium goals were actioned and not delayed despite the challenges of COVID-19.
- advocated for the government to communicate the 2019-23 National Plan's outcomes to date and begin the preparations for a more substantial second National Plan.
- called for the release of the National Elder Abuse Prevalence Study, which was publicly released in late December 2021 after a delay of some months.
- presented to government and circulated widely two key advocacy documents, *Our Nation's Shame (Blueprint)* and the *EAAA Sector Led Action Plan*.

Our Nation's Shame (Blueprint) and the EAAA Sector Led Action Plan have been shared widely by EAAA and our stakeholders, as well as being delivered to relevant Commonwealth politicians, advisers and departmental staff.



Our Nation's Shame (Blueprint)

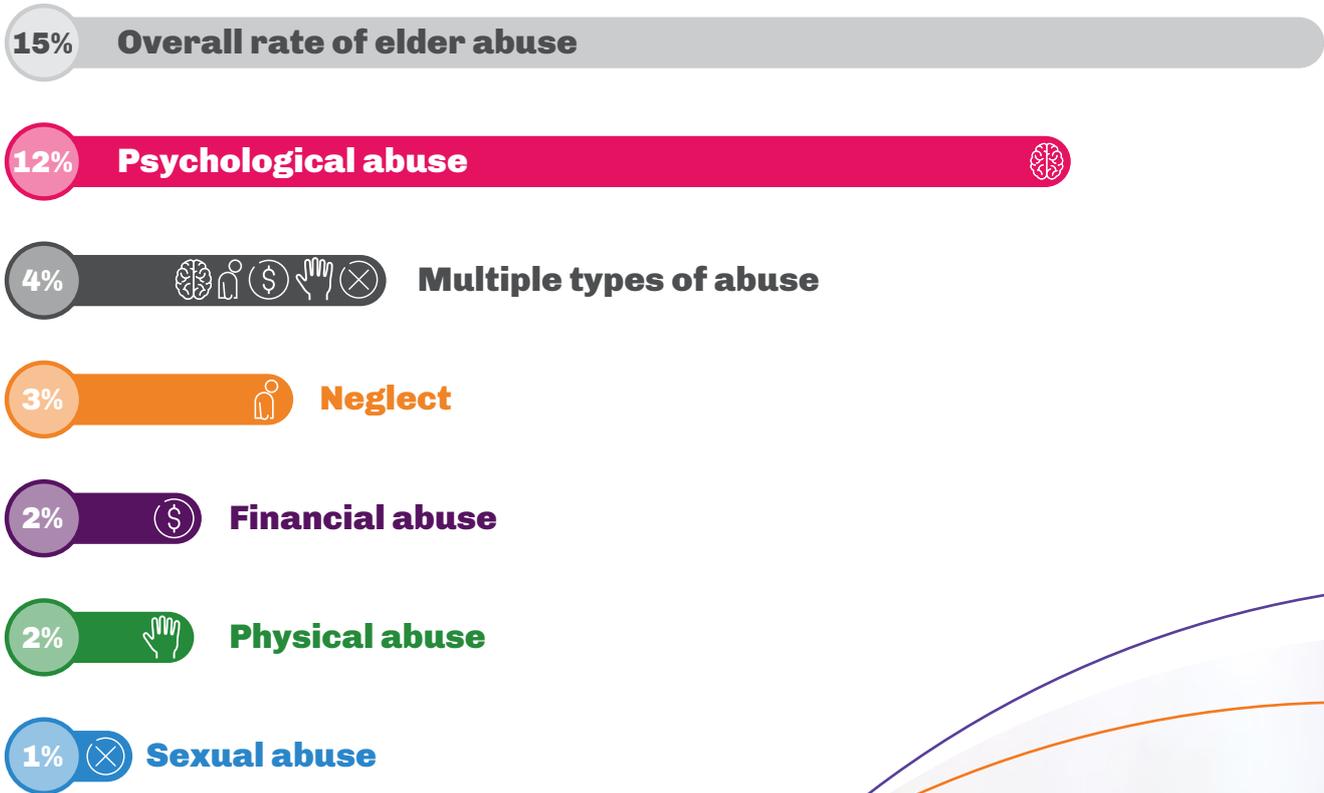
EAAA Sector Led Action Plan

EAAA and the sector ask the government to consider immediate action in the following areas:

- 
ACTION 1: Strengthen frontline services
- 
ACTION 2: Invest in research
- 
ACTION 3: Improve education and focus on prevention
- 
ACTION 4: Harmonise laws and procedures
- 
ACTION 5: Give older people a voice

EAAA continues to use these important documents to build awareness and advocate for an end to elder abuse in Australia in the development of the next National Plan.

Prevalence of elder abuse



Credit: National Elder Abuse Prevalence Study, Australian Government/Australian Institute of Family Studies



Influence and Engagement



EAAA has continued to build its reputation as the national voice to end elder abuse in Australia by nurturing and expanding relationships with stakeholders across the sector.

This has been strengthened through projects such as Compass webinars, conference forums and *Walk the Talk*, all of which enabled EAAA to deliver high quality content to a range of audiences across Australia in person and online.

With broad engagement among peak organisations, elder abuse roundtables, consumer groups, service providers and members, EAAA continues to seek a better understanding of the needs and experiences of our members and allies.

ELDER ABUSE HELPLINES

EAAA leads quarterly meetings with the state and territory Elder Abuse Helplines. These meetings are designed for each jurisdiction to share quarterly data, trends and issues.

The impact of COVID on the independence of older people was regularly reported by the helplines. Older people were becoming isolated with the right to make their own decisions removed by some families and service providers, often with the intent of protecting the older person.

All state and territory helplines regularly attend meetings and offer great insight about elder abuse and intersections with other sectors. For example, one of the more common issues reported was the lack of affordable housing and the impact on callers to the helplines, particularly older women.

Each meeting includes a presentation from either a helpline service or an external agency delivering tailored information to the helpline coordinators. This financial year included a presentation from the Elder Abuse Prevention Unit in Queensland, the Hon. Dr Kay Patterson in attendance and sharing insight from her work as Age Discrimination Commissioner, particularly in regional areas, My Aged Care discussion about the concerning misuse of the nominee function by service providers, and the Attorney General's Department providing insight into the data from the national elder abuse hotline.

Walk the Talk generated extensive community engagement and commentary through an online community consultation with a group of older people from Hobart prior to the conference, *Thinktank*, surveys, polls and networking at the in-person event. Virtual delegates also connected with other delegates using the conference platform.

EAAA's stakeholder and community engagement has mostly occurred online and through social media with limited face-to-face meetings primarily due to the impacts of COVID. Our social media activity and growth in audience has been significant and this has provided an opportunity for many older people to share their stories of abuse.

EAAA continues to expand its reach and develop working relationships with organisations across the sector.

LUNCH AND LEARN



EAAA Lunch and Learn sessions were launched to showcase the work of the sector workforce, support idea sharing and build connection between organisations.

A series of free online events, sessions allow members working in the elder abuse sector to hear from their peers, develop networks and engage across states and territories.

The sessions provide an opportunity for EAAA member organisations to demonstrate their work and share information about service provision, data, research and best practice in the elder abuse sector.

EAAA held three Lunch and Learn sessions this financial year:

- 1 Project launch of resources to support planning for people who have been diagnosed with dementia.**
Presented by:
Lucy Best, Seniors Rights Victoria.
- 2 Older People and Mental Health.**
Presented by:
Professor Joe Ibrahim, Department of Forensic Medicine, Monash University
Melanie Joosten, Policy Officer, Seniors Rights Victoria
Elizabeth (Libby) Love, Senior Social Worker, Older Persons' Mental Health, St. Vincent's Hospital, Sydney, Dr. Patricia Reyes, Geriatrician, St. Vincent's Hospital, Sydney
- 3 Aged-Care Legal Advocacy & Reform Matter (ALARM) securing the welfare of aged care residents through litigation and systemic reform.**
Presented by:
Daniel Peet (Monash University)
Rodney Lewis (Elder Law Legal Services)
Eileen Webb (University of SA)



MEMBERSHIP

EAAA was established as a member-based organisation striving to provide a national voice to end elder abuse. The founding EAAA board members believed that building a robust membership was key to the ongoing success of EAAA, and a clear demonstration of the organisation's cross-sector influence and capacity to represent issues to government and other policy makers.

Over the 2021-2022 period, EAAA has invested resources to better support the membership programme, which has experienced a 100% growth since the previous financial year. EAAA is looking forward to another 12 months of engagement and exciting work with members. Priorities for this year included:

- Recruitment of a part time Membership Coordinator
- Establishment of the EAAA Membership Committee
- The first membership survey
- Discounted member delegate rates to *Walk the Talk*

Member Survey

In May 2022, a survey was sent to all members, and we received a 20% response rate. The main findings from the survey were:

- 100% of those who completed the survey intend to renew their membership
- 75% of those surveyed would like to see EAAA inviting commentary and endorsement on policy and advocacy with government on behalf of its members
- 87% are keen to see progress on a national plan to respond to the abuse of older Australians
- 81% want to see EAAA continuing to raise awareness about the rights of older people
- 75% want to receive regular updates on what action is being taken to end elder abuse.

Members lend their voice

Through the survey, consultations, engagement at *Walk the Talk* and leading presentations at Lunch and Learn sessions, EAAA's members are eager to be heard, share their stories and be part of the voice to eliminate the abuse and neglect of older people.

They share our commitment to advocate for the rights of older people and to seek change on issues their own organisations face. Our members are also eager to engage with like-minded people in the sector.

It takes a community to effect the kind of social change required to address ageism and the abuse of older people. EAAA is proud to be part of a community that is driving the change.



Member Profile: Nick Tebbey and Dr Susan Cochrane, Relationships Australia

In December we talked with Nick Tebbey and Dr Susan Cochrane, National Executive Officer and National Policy Manager, respectively, from Relationships Australia to gain their insight on the challenges facing the sector and immediate actions that would make a difference.

What does your organisation do?

Relationships Australia is a federation of community-based, not-for-profit organisations with no religious affiliations. Their services are for all members of the community, regardless of religious belief, age, gender, sexual orientation, lifestyle choice, living arrangements, cultural background or economic circumstances.

Relationships Australia has, for over 70 years, provided a range of specialist services to Australians, including individual, couple and family group counselling, dispute resolution, services to older people, children's services, services for victims and perpetrators of family violence, and relationship and professional education. We aim to support all people in Australia to live with positive and respectful relationships and believe that people have the capacity to change how they relate to others and develop better health and wellbeing.

We respect the rights of all people, in all their diversity, to live life fully and meaningfully within their families and communities with dignity and safety, and to enjoy respectful relationships. A commitment to fundamental human rights, to be recognised universally and without discrimination, underpins our work.

What are the challenges your organisation faces in delivering services / supporting clients?

As a federation of organisations, challenges vary in emphasis and intensity across Relationships Australia, taking their shape from the needs of the communities being served. Some common themes, however, include:

- fragmentation, together with silos of information and practice between systems, jurisdictions and practitioners of different disciplines
- increasing complexity of needs
- increasing intensity of needs.

What would be the one thing you'd like to see happen immediately that would make a difference in the broader elder abuse space?

A national register for enduring instruments.

Our national caseload includes several cases of abuse of an older person that could have been prevented (or more quickly detected) had such a register existed. Implementable models of a national register have been in the hands of Australian governments for some time, but we seem to be stuck in an endless loop of consultations.

What do you see as the key achievements of EAAA?

The Relationships Australia federation particularly values EAAA for bringing together and amplifying the voices of disparate service providers and advocates in a policy and program area that remains very much in a nascent stage in terms of public awareness and understanding – as well as political and bureaucratic engagement. Through the EAAA Advisory Group, Compass, and other activities, EAAA fosters critical collegiate relationships between actors who are otherwise separated by factors including geographic dispersal and professional silos. In these ways, EAAA acts as a 'force multiplier'. Examples of how these achievements coalesced include its development of collateral around the next national plan as well as hosting the National Elder Abuse Conferences.

What do you see as the strengths of EAAA?

EAAA's strengths lie in building relationships between EAAA and its members, political credibility, and depth of professional expertise and commitment.

EAAA has built community capacity through developing a national elder abuse knowledge hub. Compass offers consolidation of a diverse range of resources, providing the potential for a single source of truth in a disparate field of knowledge, that is accessible to all who can cross the digital divide.

Relationships fostered through strategic deployment of these strengths will continue to be indispensable to catalyse and maintain momentum in Australia's journey towards a society that is free of ageism and abuse and neglect of older people.



MEDIA

Media Engagement

Media engagement in the past 12 months has been our strongest to date.

It's an important part of our overall communications strategy with media elevating the conversation around elder abuse to a national audience to build awareness.

The inclusion of the National Elder Abuse Conference during the current timeframe provided us with a powerful opportunity to deepen our engagement with media and resulted in widespread coverage across all major platforms—broadcast, radio, print, digital.

Social Media Engagement

Social media engagement across EAAA's Twitter and LinkedIn accounts has increased steadily over the past 12 months.

Between August 2021 and August 2022 on Twitter alone, we saw a 400% increase in engagement rate due to increased activity on the platform. On average, we are now consistently reaching 2,500 people per month via Twitter, and 3,000 people per month on LinkedIn, with no paid media spend.

Higher engagement on social media leads to better awareness of our content and, therefore, greater awareness of elder abuse.

Issues that we communicated to media and on social media in the past 12 months include:

- EAAA Call to Action on the National Plan
- The National Prevalence Study
- *Walk the Talk* announcement
- Action Plan Blueprint
- World Elder Abuse Awareness Day
- International Day of Older Persons
- Compass webinar promotions

World Elder Abuse Awareness Day Coverage

The lead up to World Elder Abuse Awareness Day helped make 2022 a particularly strong year for coverage on the issue of elder abuse, reaching national, metro, regional and rural audiences.

In particular, coverage by **SBS** (TV, online and translated across other languages), the **Daily Telegraph** (syndicated across Australia including **Advertiser** (SA), **Courier Mail** (QLD), **Herald Sun** (VIC) and into many of their regional outlets) and **The Senior** (syndication across metro, such as the Canberra Times, suburban and regional outlets) was notable. EAAA's media stories reached a total of **1,869,676** people.

World Elder Abuse Awareness Day Coverage (social media)

Creating content with a strong call to action for World Elder Abuse Awareness Day proved highly effective in spreading awareness and generating social media engagement.

Content for this day identified three actions audiences could take immediately to help end elder abuse: reach out to older people in their lives, share our post to spread awareness, and engage with resources on the Compass website.

This strong call to action help generate record post engagement across LinkedIn and Twitter.

Information and Education



NATIONAL ELDER ABUSE CONFERENCE



EAAA and COTA Tasmania co-hosted the 7th National Elder Abuse Conference *Walk the Talk* on 14–15 February 2022 at Wrest Point in Hobart, Tasmania.



The 7th National Elder Abuse Conference brought together individuals and organisations across sectors that connect with older people to discuss, debate and:

- Examine the plans, policies and programmes designed to end abuse of older people
- Consider international models and case studies
- Better understand the lived experience of older-people, and their friends, families and carers
- Raise awareness of the issues and challenges among government and corporate leaders to embed longer term solutions.

The conference had originally been scheduled for February 2021, but COVID-19 meant a significant rethink and postponement, with conference organisers embracing a more flexible working style to meet the ever-changing requirements of the pandemic.

Walk The Talk, initially designed as a face-to-face event, was delivered to delegates in person and, in an exciting first for the elder abuse conferences, virtual delegates interacting online.

EAAA and COTA Tasmania undertook a risk assessment to consider all possible consequences of delivering a face-to-face conference. Based on the findings of this risk assessment, the EAAA Board made the decision to continue with a hybrid conference and to increase the access to deliver and view presentations for virtual delegates and presenters. EAAA ensured that all elements of the conference complied with government and venue regulations.

The virtual platform offered sponsors additional brand exposure and access to a Virtual Exhibition Hall, as well as the traditional Market Place for Exhibitors at the venue.

The custom-built virtual environment provided our delegates with an easy to use, accessible and immersive interface. Delegates from around the country were kept engaged and informed with a combination of live and pre-recorded plenary sessions, workshops and breakout sessions to address specific topics.

Virtual delegates also participated in live polls and Q&A sessions throughout the conference, as well as networking via the meeting hub.

A further harm minimisation initiative at the conference was the inclusion of pharmacists at the venue offering COVID-19 booster shots to anyone eligible and Rapid Antigen Tests to people with a concession card.

“It was good to call on our networks to get community pharmacists on site for the conference to support attendees to get their COVID vaccinations. This was an important factor to support the risk management of holding the conference at an uncertain time during the pandemic outbreak. Our thanks to the Pharmacy Guild of Australia for facilitating this service.”

Sue Leitch
CEO (outgoing) COTA Tasmania

“It’s necessary
for advocates
to have passion
and persistence.”

Anna Bligh
CEO Australian
Banking Association



OUR KEYNOTE SPEAKERS WERE UNEQUIVOCAL ON THE FOLLOWING POINTS:

- There are fault lines in Australia that were magnified during the pandemic, revealing gaps in the safety net, particularly for vulnerable older Australians.
- Social change is not yet reflected in political change.
- Data can help us understand issues, but the depth and complexity of abuse isn't necessary captured adequately or in a timely way, and it isn't always accessible.
- There is a need for cost-benefit analysis of societal issues such as elder abuse, and how this can influence political change.
- Economics can have a positive contribution of advocating for change, but the language needs to change from older cohorts being a 'burden' or 'costly'.
- A way to measure the cost of elder abuse should include financial costs as well as costs to wellbeing looking at population at risk, prevalence, measuring the cost to the individual or society, tangible versus intangible costs and measurable or qualitative costs.
- Harmonisation is key for Power of Attorney laws nationwide.
- Role of institutions such as banks to effect change through public campaigns and advocacy.
- Solutions need to be culturally appropriate, collaborative and equitable across locations.
- Services designed for the older person at the centre and reflect the culture of the community in which they live.

CONFERENCE KEYNOTE SPEAKERS

The Hon. Dr Kay Patterson—Age Discrimination Commissioner and 'Walk the Talk' Ambassador

George Megalogenis—Author and Journalist

Nicki Hutley—Economist

Anna Bligh—CEO Australian Banking Association

Natasha Short—Managing Director Kimberley Birds

Philippa McDonald—Conference MC and Moderator

CONFERENCE WELCOME TO COUNTRY

Aunty Cheryl Mundy—Proud pakana woman, cultural educator, singer and activist

NATIONAL ELDER ABUSE PREVALENCE STUDY

The National Elder Abuse Prevalence Study, released in December 2021, was a prominent focus of the conference. The study estimated a prevalence higher than previously anticipated, with one in six (14.8%) older Australians reporting abuse in the twelve months prior to the survey.

The study confirmed some aspects of abuse that were already well-known (such as two-thirds of older people don't seek help when they're abused), and also highlighted some lesser-known aspects such as the high number of non-family members (friends, neighbours and acquaintances) found to perpetrate elder abuse, and the lower-than-expected prevalence of financial abuse (2.1%). This showed the importance of paying attention to less well-known or obvious types of abuse and being inventive in the ways the abuse is tackled.

It is likely that prevalence study findings will influence future policy directions, for example, opening up an increased focus on prevention and interventions for non-financial abuse types, as well as abuse by non-family members.

LIVING THROUGH A PANDEMIC

The ongoing effects of the pandemic were a common theme. Multiple presenters identified the increased social isolation experienced by older people during the pandemic as a significant risk factor for abuse, while also highlighting some of the innovative uses of digital technology that enabled some people to keep in touch. Some organisations saw an increase in their client caseload during the pandemic, and others a concerning decrease – in all instances showing how external factors can influence the individual's need for support and help-seeking behaviours.

Community service organisations, health services and researchers all identified the added pressures on their workforces, work and opportunities because of things such as lockdown restrictions and moving to working from home, redirected funds and grant opportunities, and government and policymakers focus on the pandemic.

While acknowledging the difficulties there was discussion of the positive change that might come from the pandemic having highlighted areas of social inequity and ageism, as well as challenges faced by vulnerable older people.



FIRST NATIONS PREVENTION LEARNINGS

A number of presentations considered the particular needs of older First Nations people and what elder abuse can look like in different communities or situations. The keynote address 'No More Humbug' on reducing financial elder abuse in the Kimberly was a conference highlight.

There is an ongoing need for culturally appropriate oversight and support to prevent financial abuse where there is an intergenerational lack of money management and a need to be wary of paternalism and taking away of agency.

Cultural mindsets of 'caring is sharing' and generosity within the family create a cultural norm that makes it hard for older people to focus on their own needs.

Historical trauma can be embedded in the memory of generations of family members – supports need to be trauma informed and be led by Indigenous communities using familiar language.

GEOGRAPHICAL LOCATION AND ACCESS TO SERVICES

A common discussion at the conference was the effect of a person's location on the services available to access and the extent of those services.

People living in regional and rural areas have fewer options for support, making it more difficult to seek help or have someone recognise and respond to their abuse. Different services will be appropriate for different kinds of abuse or support.

Differences in state and territory jurisdictions have effect on issues related to adult safeguarding. This includes what abuse can be investigated, which can be difficult particularly in cases where there is impaired decision-making, cognitive impairment, or neglect, including where an older parent and their adult child might be co-dependent and unintentionally unable to provide one another with necessary support.

ELDER ABUSE, AS PERCEIVED FROM A CULTURALLY AND LINGUISTICALLY DIVERSE LENS

We have a definition of elder abuse; we know about the different forms, but we need to recognise that a culturally diverse lens can impact on how you see elder abuse and kinds of services and supports for example in China refusing to take care of an older parent is a crime – elder abuse – but it is not in Australia or in Greek and Italian cultures raised voices may sound abusive to outsiders.

A cultural lens can create confusion in the mind of the individual and the community:

- What seems like elder abuse in one culture may not be in another
- Do not presume. We must look at the individual level. Is the person feeling fear?
- A community may think it is good to treat a person or an issue one way, but the individual may not
- It is important to remember that if the act constitutes elder abuse in Australian law, cultural practices would not be a defence
- CALD (culturally and linguistically diverse) perspective -
 - Sometimes cultural traditions/shame may drive family decision-making around looking after an elder. This may lead to neglect or abuse in the Australian setting

LIVING WITH DEMENTIA OR COGNITIVE IMPAIRMENT

The challenges of identifying and addressing elder abuse when the victim or perpetrator are living with dementia were a prominent theme in many presentations. It was noted that too often a person is presumed not to have capacity if they have a dementia diagnosis, and they can effectively be excluded from conversations and decisions about their own care.

Supported decision-making is a way for people to maintain agency but it is not often recognised or used.

Older people with dementia or cognitive impairment are often excluded from services (such as instances where they cannot give instruction) or from research (such as the Prevalence Study). There needs to be an effort to empower older people with dementia and disability to take part in research and co-designed projects.

There needs to be a reassessment of the use of institutional care as the best way of housing and supporting older people, particularly those with dementia.

Informal and family carers are often unsupported and neglected, despite providing such enormous amounts of care. Many carers are older people themselves, supporting a spouse or family member, and anxieties about the level of care provided in residential care services can increase the pressure on them to provide care at home.

OLDER LGBTIQ+ PEOPLE - WHAT MAKES THEM VULNERABLE?

The LGBTIQ+ Health Alliance ensured that voices of their communities were included by hosting a community roundtable prior to the conference and delivering the findings and recommendations from this session at the conference.



Observations

- What increases vulnerability?
 - Intersectionality
 - Reticence in recognising or admitting being victim of abuse or discrimination
 - Many older LGBTIQ+ people do not know what elder abuse is, how to make a complaint, or how to leave the situation
 - Rural and remote communities may not have same opportunities as cities
- Concerns of older LGBTIQ+ people:
 - Stigma
 - Retribution
 - Consequences for perpetrators

Insights:

- There are a lack of campaigns that focus on the abuse of older LGBTIQ+ people
- Lateral violence - understanding the shame around reporting abuse that is usually perpetrated by family members - intercommunity violence

Recommendations:

- Need to start talking before we can address these issues
- Education around different types of abuse and how they can harm
 - visible and overt abuse and less visible abuse e.g., social exclusion
 - need more than just formal education. Older LGBTIQ+ people may not come to formal education as it may be outing yourself especially in small communities. Messaging must be integrated into all kinds of events for older adults
- Education and advocacy need to be delivered to providers about what LGBTIQ+ specific elder abuse is, and how to support older LGBTIQ+ people
- Need for targeted campaigns that focus on LGBTIQ+ elder abuse
- Messaging on the value of older people rather than on what they cannot do
- Look at intersectionality – the connections with other marginalized groups
- Need for informal safe spaces
- Research in LGBTIQ+ elder abuse is lacking so stories are not being captured. This lack of research could be due to:
 - people not disclosing
 - people not being aware that what is happening is elder abuse
 - lack of access to research collection points (e.g., online)

AGEISM

Ageism was well accepted as a driver of elder abuse and many presentations looked at the ways that addressing ageism through positive messaging could assist in preventing elder abuse as well as wider violations against older people.

The Hon Kay Patterson AO, the Age Discrimination Commissioner, offered statistics from the AHRC that 90% of Australians surveyed believe ageism exists, 83% believe it's a problem, 63% of those surveyed experienced ageism (64% of older people).

Intergenerational relationships and age friendly communities were discussed as ways of addressing ageism and strengthening community bonds.

POLICIES THAT NEED TO CHANGE

Discussion at the conference identified areas where policies need to change to better support older people and prevent elder abuse.

- Need for information, support and training for families and professionals to better understand and utilise supported decision-making.
- Disappointment at the slow enactment of recommendations of the Aged Care Royal Commission – the sector needs to continue to push for these issues (including abuse in aged care settings) to be rectified.
- The National Elder Abuse Prevalence Study is a benchmark study that needs to be built on to continue growing our understanding of the different aspects of abuse and the people it affects. The effectiveness of future interventions and prevention activities should be measured against repeated studies.
- Need for a continual consideration of intersectionality and the different experiences of individuals – older people, and the vulnerable, are not homogeneous.



COMMUNITY SCHOLARSHIP PROGRAMME

EAAA was thrilled with the level of engagement for the community scholarship programme, with two organisations providing funding for community scholarships. OPAN funded the in-person attendance of seven older people, some of whom had recently been appointed to the Commonwealth's Council of Elders.

The NSW Family and Community Services Department sponsored two face-to-face participants and four online virtual registrations. This supported the Minister for Seniors' priorities for older people who are culturally and linguistically diverse, Aboriginal and Torres Strait Islanders, with disability and caring responsibilities, LGBTIQ+ and those who live in regional or rural areas.

They delivered powerful commentary and presentations across numerous conference sessions. EAAA would like to acknowledge the strength and resilience of those who attended in person and online for being voices for those who couldn't attend.

"OPAN sponsored the Community Scholarships programme to extend the reach and accessibility of *Walk the Talk* to those in the community who would otherwise be unable to attend as an in-person delegate due to financial constraints or other hardships. OPAN was thrilled at being able to financially assist seven older people from across Australia to attend and, for some, participate in the conference. OPAN is passionate about raising the voices of older people, especially those who have experienced, or are involved in addressing, abuse of older people. This was one small way in which we could support this to happen."

Samantha Edmonds

Manager Policy and Systemic Advocacy



THINKTANK

The difficulties in organising the conference rang true for the Thinktank. EAAA worked with an independent external facilitator to support the process, and, like the rest of the conference, it was initially established as a face-to-face meeting. This moved to a virtual and finally a hybrid model. EAAA looks forward to working with the breadth of organisations across the sector as we move toward the next National Plan to Respond to the Abuse of Older Australians.

The Thinktank invited more than forty organisations to contribute to the full day meeting. The aim of this event was to identify priority areas for EAAA to take to government and lobby for change, informed by the results of an in-conference poll on day two of the conference. The poll was completed by 354 people, representing 80% of all registered delegates for the conference. The results guided the Thinktank and the development of two key policy documents for EAAA, namely 'Our Nations Shame, Sector Led Action Plan' and 'Our Nation's Shame, Blueprint'.

PRIORITY AREA	VOTES	PERCENTAGE
A national approach to providing elder abuse services that is equitable, appropriately funded and culturally appropriate, in particular for regional, remote and diverse populations	83	23%
A national community awareness prevention campaign focussing on ageism and fostering respectful intergenerational relationships	79	22%
Harmonisation of national laws and registers	53	15%
Translating the data about perpetrators from the prevalence study into programs and services to prevent elder abuse	35	10%
More availability of elder abuse services for people who experience psychological abuse	33	9%
National training guidelines in responding to elder abuse for primary care, emergency workers and first responders	30	8%
A national data and evaluation framework for responding to elder abuse	22	6%
Increased investment in elder abuse research	12	3%
Other	7	2%

WELCOME FUNCTION

The Welcome Function, held in the Exhibition Hall at the conclusion of Day 1 of the conference, was sponsored by the Australian Banking Association.

Anna Bligh, CEO, Australian Banking Association officially welcomed everyone to the conference and spoke to how wonderful it was to be meeting in person following the challenges of the pandemic.

Anna reminded us why these conferences are so important to responding and preventing abuse of older people and acknowledged the important actions being taken across the nation. Anna encouraged all of us to maintain our advocacy on behalf of older people and as she mentioned in her earlier keynote speech, it's necessary for advocates to have passion and persistence.

Dr Kay Patterson, *Walk the Talk* Ambassador, spoke to her support of the conference, her passion for harmonisation for Powers of Attorney, the need to protect the rights of older Australians and encourage their agency.

Russell Westacott, EAAA Co-Chair, welcomed delegates to the conference, particularly in the context of the pandemic. He urged delegates to maintain the pressure on their own state and territory governments and noted the issues discussed at the conference in addition to the Thinktank would inform the next national plan. Russell reiterated this is a critical time for action.

Sue Leitch, CEO COTA Tasmania and EAAA Director, welcomed delegates to Tasmania and to the conference. As a co-host of the conference Sue acknowledged the value of having these difficult conversations face to face.

Merinda Sainty and Matthew Dames, a duo of local performers, closed the function.

Philippa McDonald hosted the event with both Dr Kay Patterson.



“What a thrill—hundreds of people gathered for our conference in Hobart and hundreds more joined via the live stream from all over Australia. The sea of faces, the level of engagement, the super informative and robust panel discussions and the extraordinary diversity of speakers meant the *Walk the Talk*—National Elder Abuse Conference was a resounding success. The insights, the networking and sharing of both lived experience and a deep dive on crucial data and research provided fresh momentum to the crucial movement to end elder abuse.”

Philippa McDonald
Conference MC

“As *Walk the Talk* co-host, COTA Tasmania was very pleased when its patron, Her Excellency the Honourable Barbara Baker AC, gave a reception for approximately 40 conference delegates. With many years’ experience in family law, Her Excellency acknowledged the importance of the conference and ongoing work to prevent and respond to elder abuse. Following refreshments, guests were invited by Her Excellency and her husband, Emeritus Professor Don Chalmers AO, to view some of the formal rooms in the 19th century sandstone residence and wander the gardens overlooking the Derwent River.”

Lyn McGaurr
(COTA Tasmania)

EXHIBITION HALL – COMMUNITY HUB

The *Walk the Talk* Community Hub, sponsored by Relationships Australia, was the focus of networking during the conference. Delegates gathered during each break in the conference not only to connect with colleagues and enjoy face to face conversations but also to explore the posters, an art exhibition, an indigenous weaver.



CONFERENCE MEDIA ENGAGEMENT

Engagement and coverage for Walk the Talk, the National Elder Abuse Conference in Hobart
Media

In the lead up to *Walk the Talk*, our media team was in contact with relevant media across the news landscape to promote awareness of the conference and the keynote speakers, and to offer virtual attendance. Due to COVID-19 restrictions in the lead up to the conference, no journalists on the mainland were able to attend.

The team was in contact with more than sixty journalists across four media areas including health, social affairs, economic and political.

We also engaged with the Commonwealth Attorney General’s Department and key stakeholders attending the conference including Robert Fitzgerald, Ian Yates, Natasha Short, Peta Cook and Kay Patterson to identify areas of media interest and to coordinate media interview requests.

Support received for *Walk the Talk* by both Tasmanian media and the wider media community on the mainland, before and during the conference, was very encouraging. TV news coverage appeared on the first night of the conference, followed by radio dialling up the dialogue around the issue. We also had strong digital and print coverage.

SBS had a particularly pleasing reach with their story—the coverage was widely translated into other languages across its network, making for strong CALD community reach.

Social Media

Paid and organic content on EAAA's social media channels played an important role in increasing awareness around the conference. Across the length of the campaign, social media contributed more than 250,000 impressions (views) of *Walk the Talk* content across LinkedIn and Twitter.

Content profiling the conference speakers often performed strongly in terms of generating engagement, while posts during and after the conference that included commentary on the event and photos of attendees performed best within the campaign.

February 2022 saw impressions and engagement on social media reach record highs due to *Walk the Talk* content.



IT'S A WRAP

The National Elder Abuse Conferences have been regularly bringing together a range of people and sectors engaged with older people who may be at risk of or experiencing abuse and neglect. These conferences have become an integral part of the response to and prevention of elder abuse.

This year, after so much uncertainty and ongoing lockdowns, it was incredibly rewarding to see familiar faces working from the sector alongside new participants striving for the universal goal of ending elder abuse in Australia. This conference was exceptional at delivering panels of different thinking experts, from legal practitioners and researchers to service providers and older people.

EAAA and COTA Tasmania thanks the *Walk the Talk* Working Group and Programme Committee members for their contribution to the planning, design and implementation of the conference. Many thanks also to our volunteers who assisted with venue management, registrations and general tasks, and to the conference rapporteurs who delivered high quality notes on the conference sessions. This document is available for viewing and downloading on the EAAA website.

The Hon. Dr Kay Patterson, Age Discrimination Commissioner was extremely generous in her support of the conference, and we thank her for the extraordinary work she did as the *Walk the Talk* Ambassador. Dr Patterson undertook numerous media interviews, promoted the conference endlessly and provided advice and guidance, particularly as we negotiated the implications of COVID-19.

The role of the *Walk the Talk* MC and Moderator was expertly performed by Philippa McDonald. Philippa has been working with EAAA on the Compass webinars for some time and we knew her skill in conveying key information to a diverse audience would easily transfer to the conference. Philippa was a great choice, and we thank her for the zeal and commitment with which she embraced the conference and the issue of ending the abuse of older people in our society.

EAAA and COTA Tasmania acknowledges and thanks all our speakers for presenting their ideas, insights and information to delegates. We know ending abuse of older people is everybody's business and this conference demonstrated the immense work being undertaken to understand, respond and prevent abuse by so many across sectors.

WALK THE TALK CONFERENCE SPONSORS

CONFERENCE HOSTS:



MAJOR PARTNER:



CONFERENCE SPONSORS:



PROGRAM SPONSORS:





**55 ABSTRACTS ACCEPTED TO THE CONFERENCE. 445 REGISTRATIONS.
199 IN-PERSON AND 246 VIRTUAL DELEGATES.**



13 VOLUNTEERS SUPPORTED THE EVENT IN PERSON

COMPASS, AN EAAA INITIATIVE

The last twelve months have been significant for Compass in many ways. In September 2021, EAAA launched a new Compass website platform that included new design features.



We commissioned a raft of new content across several important topics, grew the number of resources and service providers featured on Compass, expanded our reach with the Compass webinars programme, boosted our social media activity and launched a new animated videos series. The result of all this industry was a staggering 375% increase in visitors to Compass.info. This equates to nearly 200,000 people connecting with information about combatting elder abuse, up from 49,000 the previous year.

The new website launched in late September was a pivotal moment that allowed the Compass team to create new and intuitive ways for people to find content. The new site is more visual, more flexible and has more tools that allow people to find the information they need. Since its launch, we have added new features and functionality including a quick links section, a quick access tool, improved search and more accessibility tools.

Accessibility is a major focus for the Compass team. In recent months we have added a premium language translation tool with 12 languages along with UserWay, a tool that assists people with sight impairment and dyslexia or to have the site read aloud if required.

As a hub for information and service providers, Compass invests considerable time highlighting the resources, news and events that are developed by the broader sector. The Compass events page is a popular section that features events from a variety of organisations across the country. Our aim is to raise their profile and to build support and, more specifically, engagement and attendance.



We supported the new site with an ambitious programme of new content commissioned from experts across the industry and country. In the past twelve months, Compass launched a major section on family agreements, another on grandparent alienation and another on powers of attorney. These three sections fast became the most visited sections on the site. We have continued to work with the sector to create content updates, in particular for enduring powers of attorney issues and related future planning topics.

Health and wellbeing is an area we have invested in more recently with new articles on eating well in your 60s, 70s and beyond and a compelling article about nutrition in aged care facilities. These articles alone have garnered significant attention with tens of thousands of people reading and engaging in conversation on our social media platforms.

In 2021, 3,000 people attended the live Compass webinars or watched the recordings on our YouTube channel. In 2022, the audience grew to more than 23,000 people. Feedback from the webinars is encouraging with participation coming from industry professionals, government and the general public.

“It’s been such a privilege to host our series of webinars. At times it has been shocking, but the information provided has been practical and constructive and has been accompanied by the incredibly valuable resources on www.compass.info The calibre of speakers, the insights and the questions from the hundreds and now thousands who have participated has driven home the need for more action to end elder abuse. There is a groundswell of people in the community who have spoken up to tell us they are at risk of, or have experienced, elder abuse or want to help someone who is suffering elder abuse.”

Philippa McDonald
Webinar moderator

Building our audience has involved a strategic focus on creating our own subscriber base, using the power of social media to reach Australians aged 50 and over, and creating appropriate content for multiple platforms, such as YouTube and our podcast channel. As part of this program, we started a new animated video series. Our first two short-videos are on family agreements and powers of attorney. Combined, these videos have been watched 52,000 times. Each video is approximately 60 seconds long and focuses on simple, clear and compelling messages to build awareness and encourage people to seek more information at Compass.info.



Our social media activity on Facebook regularly reached 400,000 older Australians each month with close to 50,000 actively liking, sharing and commenting on the topics we feature. In partnership with our social media agency, Stencil, we have a significant following of Australians over the age of 50. Providing new content and managing this community is a priority.

EAAA is now analysing the data at our disposal to make continuous improvements, find ways to better surface content and better engage and grow our audience.

Together, our Compass content team and technical partner, Grade, have created a site that meets the needs of users and is an important knowledge hub on the topic of the abuse and neglect of older people.



Powers of Attorney
A comprehensive guide to Powers of Attorney in Australia

[Click here](#)



compass AN EAAA MEMBER

Webinar

Grandparent Alienation Webinar
Why it happens and what you can do

[Watch now](#)

Financial and Organisational Sustainability



EAAA ADVISORY GROUP

The Advisory Group is an important contributor to EAAA's aims and objectives. It brings together twelve members from diverse sectors who have a keen interest in our work, many of whom are national peak organisations.

The Advisory Group has met its terms of reference goals including providing input into the development of EAAA's plans and programmes, gaining insight from their stakeholders on policy development, being a forum for robust dialogue on priorities and providing guidance and advice to the EAAA Board.

Their contribution has been significant in EAAA's policy development through the Call to Action, *Thinktank* and subsequent publications.

The Advisory Group also worked on other issues including:

- Data collection with reports from the Research and Data Collection group and analysis of the benefits and difficulties in collecting data across services and sectors. The inadequacy of data for those of different ethnic backgrounds was a concern
- National Register of Enduring Powers of Attorney, in consultation with the Attorney General's Department and progress updates
- Special projects service trial funding issues with increases to reach more disadvantaged groups, and then subsequent recurrent grants not including the increase
- The need for the next national plan to adequately fund and collaborate with state and territory governments to ensure there are sufficient and appropriate resources and services to support older people where they live and when they need assistance.

Advisory Group members expressed high appreciation at hearing from each other about their services and trends. The view was that the group is an effective and efficient way to address a broad range of people and sectors.

EAAA is very fortunate to work with such an esteemed group of people supporting the organisation, as they offer an extended reach across the sector and contribute strong collective policy positions.

Three meetings occurred in the year. Due to the timing of the federal election, a fourth meeting was cancelled.

Thank you to all the Advisory Group members and to Katy Roy who supported and organised the Advisory Group throughout the year.

FINANCE, RISK AND AUDIT COMMITTEE

The Finance, Risk and Audit Committee (FRAC) was established to assist the board in its oversight of the integrity of the EAAA's financial reporting, monitor the effectiveness and objectivity of external auditors, provide input to the Board in its assessment of organisational budgets and risks and determination of risk appetite as part of the overall setting of strategy for EAAA and to assist the Board in its oversight of the EAAA's risk management register. It also assists in developing board policy, monitoring corporate activity within the scope of its remit and making recommendations to the board for consideration.

The FRAC met eleven times during the 2020-2021 financial year.

"I appreciate the considerable efforts from my FRAC colleagues for their oversight of finance, governance and risk for EAAA. EAAA has successfully navigated its first four years and has a solid foundation from which to launch for the future. We have been fortunate to have skilled committee members and I acknowledge their contribution at our FRAC meetings."

Jenny Blakey
Co-Chair EAAA Board



Financial Report



DIRECTOR'S REPORT FOR THE YEAR ENDED 30 JUNE 2022

ELDER ABUSE ACTION AUSTRALIA LIMITED ABN 58 625 915 835

The directors present their report, together with the financial statements, on the company for the year ended 30 June 2022.

DIRECTORS

The names of the directors in office at any time during, or since the end of, the year are:

Diedre Timms (Co-Chair)

Appointed - 2 May 2018 Resigned - 10 November 2021

Over 20 Years executive level management and community development experience in the not-for-profit sector in rural and metropolitan environments.

Bachelor of Education and is a graduate of the Australian Institute of Company Directors.

Russell Westacott (Co-Chair)

Appointed - 2 May 2018

Over 30 years' experience delivering services to people in need. Russell led a successful and expanding not-for-profit agency that was recognised by Australian Human Rights Commission.

Bachelor of Arts in Sociology, Politics and International Relations.

Jenny Blakey (Board Director and Co-Chair)

Appointed - 2 May 2018

Over 18 years' experience managing not-for-profit community services. Jenny was the Manager of Seniors Rights Victoria from 2010 to 2019.

Bachelor of Social Work and Graduate Diploma of Business (Management).

Carolanne Barkla (Board Director)

Appointed - 2 May 2018

Over 20 years' experience spanning health, aged care, legal, not for profit peak body, policy sector development and social justice. Currently Chief Executive of Aged Rights Advocacy Service (ARAS).

Bachelor's Degree in laws and Legal Practice (Hons), Bachelor of Nursing, Diploma of Business Management (Aged Care).

DIRECTOR'S REPORT (CONT.) FOR THE YEAR ENDED 30 JUNE 2022

ELDER ABUSE ACTION AUSTRALIA LIMITED ABN 58 625 915 835

Sue Leitch (Board Director)

Appointed - 10 July 2020

Extensive experience in health and ageing policy and senior management in numerous organisations. Sue has been the CEO of COTA Tasmania since 2012 has served on Boards over her career.

Masters of Ageing from University of Melbourne. Sue is currently studying a Diploma in Fine Arts.

Vicki Woods (Board Director)

Appointed - 13 September 2019

Over 28 years board and committee experience in statutory authorities, not-for-profit, local government and industry organisations. Vicki also brings more than 30 years' experience as an owner/operator of a multi award-winning hotel in the Hunter Valley, NSW.

Clinton Bright (Board Director)

Appointed - 11 November 2020

As an experienced executive, Clinton has developed the skills required to create and deliver on organisational strategies. He has skills in finance, procurement, IT, risk and governance, and project management.

Helen Wallace (Board Director)

Appointed - 19 June 2020

Over 30 years in human services delivery, social policy and planning and community development in large and small, government and non-government entities. Full time focus on abuse of older people since 2015 with a focus on lawyer- social worker interventions.

Geoff Rowe (Board Director)

Appointed - 10 November 2021 Resigned - 13 September 2022

Geoff Rowe is the CEO of Aged & Disability Advocacy (ADA) Australia. Geoff's career in human services spans more than 40 years, including fifteen years in senior and executive positions in the Queensland Government, and more than 20 years in the not-for-profit sector.

Bev Lange (Executive Officer)

Appointed - 8 October 2018

Bev Lange has extensive experience as a senior executive and company director. She has held senior roles in government, local government, non-government and commercial organisations. Bev is also a skilled business coach.

MEETING OF DIRECTORS

The number of meetings of the company's Board of Directors ('the Board') held during the year ended 30 June 2022, and the number of meetings attended by each director were:

DIRECTOR NAME	NUMBER ATTENDED	NUMBER HELD WHILE IN OFFICE
Deidre Timms	4	4
Russell Westacott	8	8
Jenny Blakey	8	8
Carol Anne Barkla	7	8
Sue Leitch	8	8
Clinton Bright	7	8
Helen Wallace	8	8
Vicki Woods	7	8
Geoff Rowe	1	4

PRINCIPAL ACTIVITIES

EAAA is established solely for the Charitable Objects. The Charitable Objects of EAAA are to:

- a.** promote and undertake activities for the relief and prevention of distress and harm to vulnerable older people suffering from abuse;
- b.** promote the safety, dignity, equality, health and independence of older Australians;
- c.** promote the rights of older Australians to live free from abuse and neglect;
- d.** educate the public and professionals regarding Elder Abuse;
- e.** produce, communicate, share and co-ordinate information, resources and practice for national consistency and efficiency;
- f.** build capacity through a community of practice which supports mutual learning and consistent good practice for marginalised older people;
- g.** promote for nationally consistent data on elder abuse;
- h.** promote research to support evidence-based prevention strategies and best practice responses to Elder Abuse;
- i.** raise funds for the achievement of the above Charitable Objects in any lawful manner, which may include engaging in commercial activities; and
- j.** undertake and or do all such things or activities which are necessary, incidental or conducive to the advancement of these Charitable Objects.

No significant changes in the nature of the Association's activity occurred during the financial year.

CONTRIBUTIONS ON WINDING UP

The Company is incorporated under the Corporations Act 2001 and is a Company limited by guarantee. If the Company is wound up, the Constitution states that each member is required to contribute a maximum of \$1.00.

ELDER ABUSE ACTION AUSTRALIA LIMITED

ABN 58 625 915 835

DIRECTOR'S DECLARATION

FOR THE YEAR ENDED 30 JUNE 2022

In the opinion of the Directors,

- the company is not a reporting entity because there are no users dependent on general purpose financial statements. Accordingly, as described in note 1 to the financial statements, the attached financial statements have been prepared for the purposes of complying with the Australian Charities and Not-for-profits Commission Act 2012.
- the attached financial statements and notes comply with the Corporations Act 2001, the Accounting Standards as described in note 1 to the financial statements, the Corporations Regulations 2001 and other mandatory professional reporting requirements;
- the attached financial statements and notes give a true and fair view of the company's financial position as at 30 June 2022 and of its performance for the financial year ended on that date; and
- there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of directors made pursuant to section 295(5)(a) of the Corporations Act 2001.

On behalf of the directors



Jenny Blakey
Co-Chair

Date: 31/10/22



Clinton Bright
Treasurer

Date: 31/10/22

Auditor's Independence Declaration under Section 60-40 of the Australian Charities and Not for Profits Commission Act 2012 To the Board of Elder Abuse Action Australia Limited

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2022, there have been:

- (i) no contraventions of the auditor independence requirements as set out in section 60 40 of the Australian Charities and Not for profits Commission Act 2012 in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

VINCENTS



Phillip Miller Director
Canberra, ACT
Dated: 17/11/2022

canberra. adelaide. brisbane. gold coast. melbourne. sydney.

Level 2, 14 Moore Street, Canberra ACT 2601 t 61.2 6274 3490 f 61.2 6274 3499
GPO Box 480, Canberra ACT 2601 w www.vincents.com.au

Liability limited by a scheme approved under Professional Standards Legislation.

insurance & risk advisory | business advisory | corporate advisory | financial advisory | forensic services | insolvency & reconstruction | lending solutions

ELDER ABUSE ACTION AUSTRALIA LIMITED
ABN 58 625 915 835

STATEMENT OF PROFIT OR LOSS AND COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2022

	NOTE	2022 \$	2021 \$
REVENUE			
Revenues	2	1,540,617	1,410,756
Programme activities expense		(930,602)	(878,689)
Consultancy Fees		(276,164)	(419,230)
Occupancy expense		(675)	(483)
Events & Travel Costs		(28,011)	(9,577)
Publication Costs		(8,978)	(275)
Depreciation expense		(11,875)	-
Employee benefits expense		(284,677)	-
Other expenses from ordinary activities		(57,262)	(51,159)
Current year (deficit)/surplus before income tax		(57,627)	51,343
Income tax expense	1(c)	-	-
Total comprehensive income for the year		(57,627)	51,343

The accompanying notes form part of these financial statements.

ELDER ABUSE ACTION AUSTRALIA LIMITED
ABN 58 625 915 835

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2022

	NOTE	2022 \$	2021 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	3	351,349	875,057
Trade and other receivables	4	547	117,699
TOTAL CURRENT ASSETS		351,896	992,756
TOTAL ASSETS		351,896	992,756
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	5	95,220	691,156
Employee benefits	8	12,703	-
TOTAL CURRENT LIABILITIES		107,923	691,156
TOTAL LIABILITIES		107,923	691,156
NET ASSETS		243,973	301,600
EQUITY			
Retained earnings		243,973	301,600
TOTAL EQUITY		243,973	301,600

The accompanying notes form part of these financial statements.

ELDER ABUSE ACTION AUSTRALIA LIMITED
ABN 58 625 915 835

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2022

	NOTE	2022 \$	2021 \$
Cashflows from operating activities			
Receipts from customers		1,678,982	1,519,419
Payments to suppliers and employees		(2,190,815)	(1,878,297)
Net cash from operating activities		(511,833)	(358,878)
Cashflows from investing activities			
Payments for plant and equipment		(11,875)	-
Net cash from investing activities		(11,875)	-
Net decrease in cash and cash equivalents	7	(523,708)	(358,878)
Cash and Cash equivalents at the beginning of the financial year		875,057	1,233,935
Cash and Cash equivalents at the end of the financial year	3	351,349	875,057

The accompanying notes form part of these financial statements.

ELDER ABUSE ACTION AUSTRALIA LIMITED
ABN 58 625 915 835

STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2022

	RETAINED EARNING	TOTAL
	\$	\$
Balance at 30 June 2020	250,257	250,257
Surplus from ordinary activities	51,343	51,343
Balance at 30 June 2021	301,600	301,600
(Deficit) from ordinary activities	(57,627)	(57,627)
Balance at 30 June 2022	243,973	243,973

The accompanying notes form part of these financial statements.

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Preparation

The Company does not have 'public accountability' as defined in AASB 1053 Application of Tiers of Australian Accounting Standards and is therefore eligible to apply the 'Tier 2' reporting framework under Australian Accounting Standards.

The financial statements comply with the recognition and measurement requirements of Australian Accounting Standards the presentation requirements in those Standards as modified by AASB 1060 General Purpose Financial Statements - Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities (AASB 1060) and the disclosure requirements in AASB 1060. Accordingly, the financial statements comply with Australian Accounting Standards - Simplified Disclosures.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

The company is incorporated under the Corporations Act 2001 and is a company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of \$1 each towards meeting any outstanding obligations of the entity during the time that he or she is a member or within one year thereafter.

Change in Accounting Policy

Transition to General Purpose - Simplified Disclosure Standard (SDS) reporting

Management has elected to apply the following Accounting Standard (annual reporting periods beginning on or after 1 July 2021).

- AASB 1060 General Purpose Financial Statements - Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities

As a result of the adoption of the standard, these financial statements have been prepared in accordance with Australian Accounting Standards - Simplified Disclosures. The Company previously prepared general purpose financial statements - Reduced Disclosure Requirements following the recognition and measurement requirements of all applicable Australian Accounting Standards. Accordingly, the application of Australian Accounting Standards - Simplified Disclosures has not affected the reported financial position, financial performance and cash flows of the entity, but has impacted the disclosures included in these financial statements.

Economic Dependence

The EAAA is reliant on the support of the Australian Government (Attorney-General's Department) to provide grant funding for its core operational activities. The current funding agreements expires on 30 June 2022.

a. Revenue Recognition

The company recognises revenue as follows:

Revenue from contract with customers

Revenue is recognised at an amount that reflects the consideration to which the company is expected to be entitled in exchange for transferring goods or services to a customer. For each contract with a customer, the company: identifies the contract with a customer; identifies the performance obligations in the contract; determines the transaction price which takes into account estimates of variable consideration and the time value of money; allocates the transaction price to the separate performance obligations on the basis of the relative stand-alone selling price of each distinct good or service to be delivered; and recognises revenue when or as each performance obligation is satisfied in a manner that depicts the transfer to the customer of the goods or services promised.

Variable consideration within the transaction price, if any, reflects concessions provided to the customer such as discounts, rebates and refunds, any potential bonuses receivable from the customer and any other contingent events. Such estimates are determined using either the 'expected value' or 'most likely amount' method. The measurement of variable consideration is subject to a constraining principle whereby revenue will only be recognised to the extent that it is highly probable that a significant reversal in the amount of cumulative revenue recognised will not occur. The measurement constraint continues until the uncertainty associated with the variable consideration is subsequently resolved. Amounts received that are subject to the constraining principle are recognised as a refund liability.

Grant revenue is recognised in profit or loss when the company satisfies the performance obligations stated within the funding agreements.

If conditions are attached to the grant which must be satisfied before the company is eligible to retain the contribution, the grant will be recognised in the statement of financial position as a liability until those conditions are satisfied.

Other revenue is recognised when it is received or when the right to receive payment is established.

All revenue is stated net of the amount of goods and services tax (GST).

b. Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

c. Income Tax

The Australian Taxation Office has endorsed the Company as an income tax exempt charitable entity under subdivision 50-5 of the Income Tax Assessment Act 1997 item 1.1 On that basis income tax has not been provided for in these accounts. The Australian Taxation Office also endorsed the Company as a public benevolent institution.

d. Current and Non-current Classification

Assets and liabilities are presented in the statement of financial position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in the company's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

A liability is classified as current when: it is either expected to be settled in the company's normal operating cycle; it is held primarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or there is no unconditional right to defer the settlement of the liability for at least 12 months after the reporting period. All other liabilities are classified as non-current.

e. Fair Value Measurement

When an asset or liability, financial or non-financial, is measured at fair value for recognition or disclosure purposes, the fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date; and assumes that the transaction will take place either: in the principal market; or in the absence of a principal market, in the most advantageous market.

Fair value is measured using the assumptions that market participants would use when pricing the asset or liability, assuming they act in their economic best interests. For non-financial assets, the fair value measurement is based on its highest and best use. Valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, are used, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

f. Cash and Cash Equivalents

Cash and cash equivalents comprise cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

g. Employee Benefits

Provision is made for the Company's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at amounts expected to be paid when the liability is settled.

ELDER ABUSE ACTION AUSTRALIA LIMITED
ABN 58 625 915 835

NOTES TO THE FINANCIAL STATEMENTS (CONT.)
FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
NOTE 2: REVENUE		
Grants Received	1,208,205	1393,517
NEAC Revenue	306,995	
Membership Revenue	25,417	17,239
	1,540,617	1,410,756

NOTE 3: CASH AND CASH EQUIVALENTS		
Cash at bank - CBA	349,285	873,221
CBA Travel Card	2,064	1,836
	351,349	875,057

NOTE 4: RECEIVABLES		
Trade Receivable	547	108,340
Deposits	-	9,359
	547	117,699

ELDER ABUSE ACTION AUSTRALIA LIMITED
ABN 58 625 915 835

NOTES TO THE FINANCIAL STATEMENTS (CONT.)
FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
NOTE 5: ACCOUNTS PAYABLE AND OTHER PAYABLES		
Trade creditors and accruals	94,860	84,882
Income in advance	-	582,500
GST payable & BAS	360	23,774
	95,220	691,156

NOTE 6: CASH FLOW RECONCILIATION		
Net (deficit) profit	(57,627)	51,343
Depreciation expense	11,875	
Changes in assets/liabilities		
Decrease (Increase) in net receivables	117,152	(105,350)
(Decrease) in net payables	(595,936)	(304,871)
Increase in employee benefits	12,703	-
	(511,833)	(358,878)

NOTE 7: EMPLOYEE BENEFITS		
Provision for Annual Leave	12,703	-
	12,703	-

NOTE 8: EVENTS AFTER THE REPORTING PERIOD

No other matter or circumstance has arisen since 30 June 2022 that has significantly affected, or may significantly affect the company's operations, the results of those operations, or the company's state of affairs in the next financial year.

NOTE 9: COMPANY DETAILS

The principal place of business of the Company is:

Elder Abuse Action Australia
Suite 31, 112 McEvoy St
Alexandria NSW 2015

INDEPENDENT AUDIT REPORT TO THE MEMBERS OF ELDERS ABUSE ACTION AUSTRALIA

Opinion

We have audited the financial report of Elders Abuse Action Australia (the company), which comprises the statement of financial position as at 30 June 2022, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and the directors' declaration.

In our opinion, the accompanying financial report of Elders Abuse Action Australia has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the company's financial position as at 30 June 2022 and of its financial performance for the year ended; and
- b) complying with the Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Those Charged with Governance for the Financial Report

Those charged with governance of the company are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the ACNC Act, and for such internal control as the company determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, those charged with governance are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable matters related to going concern and using the going concern basis of accounting unless those charged with governance either intends to liquidate the company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material

canberra. adelaide. brisbane. gold coast. melbourne. sydney. sunshine coast.

Level 2, 14 Moore Street, Canberra ACT 2601 t 61.2 6274 3400 f 61.2 6274 3499
GPO Box 580, Canberra ACT 2601 w www.vincents.com.au

AEN 44 387 658 295 | Liability limited by a scheme approved under Professional Standards Legislation.

assurance & risk advisory | business advisory | corporate advisory | financial advisory | forensic services | insolvency & reconstruction | lending solutions



if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Vincents

Phillip Miller
Director
Canberra, ACT
Dated: 17/11/2022

Directors and staff

BOARD OF DIRECTORS

NAME	POSITION HELD
Diedre Timms	Co-Chair (outgoing)
Jenny Blakey	Co-Chair
Russell Westacott	Co-Chair
Carolanne Barkla	Director
Clinton Bright	Treasurer
Helen Wallace	Director
Geoff Rowe	Director (incoming)
Sue Leitch	Director
Vicki Woods	Director

EAAA STAFF

NAME	POSITION HELD
Bev Lange	Executive Officer
Brigitte Jonas	Events Manager
Katy Roy	Operations and Programs Manager

FINANCE, RISK AND AUDIT COMMITTEE (FRAC)

NAME
Bev Lange
Stuart Johnston
Clinton Bright
Diedre Timms
Sue Leitch
Vicki Woods
Geoff Rowe
Katy Roy

Thank you list

EAAA ADVISORY GROUP

NAME	ORGANISATION
Jenny Blakey (chair)	EAAA Director
Bev Lange	Executive Officer, EAAA
Katy Roy (secretariat)	EAAA
Briony Dow	National Ageing Research Institute Ltd
Peter Feldman	National Ageing Research Institute Ltd
Carolanne Barkla	EAAA Director
Craig Gear	Older Persons Advocacy Network
Cybele Koning	Caxton Legal Centre
Daniel Coase	Federation of Ethnic Communities' Councils of Australia (FECCA)
Eileen Webb	University of South Australia
Fiona Looney	Relationships Australia ACT
Ian Yates	Councils on the Ageing (COTA)
James Zanotto	LGBTQ+ Health Alliance
Kirsty Carr	Dementia Australia
Dr Rose Capp	Dementia Australia
Rebecca Edwards	Older Persons Legal Service Network
Susan Cochrane	Relationships Australia
Tonye Segbedzi	Australian Association of Gerontology
Sandra Southy	Australian Association of Gerontology
Vicki Woods	EAAA Director
Samantha Edmonds	Older Persons Advocacy Network (OPAN)

ELDER ABUSE HELPLINES MEETINGS

NAME	ORGANISATION
Er-Kai Wong	Legal Aid ACT: Older Persons ACT legal Service (OPALS)
Kerry Marshall	NSW Ageing and Disability Commission
Anna Gillbard	Elder Abuse Prevention Unit, UnitingCare Community (QLD)
Elicia White	Adult Safeguarding Unit, South Australian Elder Abuse Prevention Phone Line
Nita Joy	Advocacy Tasmania Inc, incorporating Tasmanian Elder Abuse Helpline
Jim Paterson	Advocacy Tasmania Inc, incorporating Tasmanian Elder Abuse Helpline
Naomi Jackway	Advocare Incorporated (WA)
Marnie Coughlan	Seniors Rights Victoria
Lyn Dundon	Seniors Rights Victoria
Ramnik Walia	Seniors and Disability Rights Services Darwin Community Legal Service

COMPASS CONTENT COMMITTEE

NAME	ORGANISATION
Bev Lange	EAAA
Brett Osmond	Compass (Leading Hand Design)
Christine Gardiner	University of Newcastle
Claire Cavalan	Compass (Leading Hand Design)
Cybele Koning	Caxton Legal Centre
Daniel Coase	Federation of Ethnic Communities' Councils of Australia
Helen Wallace	Caxton Legal Centre
James Zanotto	LGBTIQ+ Health Alliance
Karen Williams	ADA Law
Kate Gibson	Eastern Community Legal Centre
Kate O'Halloran	National Ageing Research Institute
Michael Smith	Eastern Community Legal Centre

NEAC COMMITTEES PROGRAM COMMITTEE

NAME	ORGANISATION
Sue Leitch	COTA Tasmania (chair)
Lyn McGaurr	COTA Tasmania (secretariat)
Bev Lange	EAAA
Katy Roy	EAAA
Russell Westacott	EAAA
Peta Cook	University of Tasmania
Sue McGrath	Every Age Counts
Briony Dow	National Ageing Research Institute
Mary Patetsos	Federation of Ethnic Communities Council
Rae Kaspiew	Australian Institute of Family Studies
Peta Moore	Nectar
Jo Brennan	Nectar

CONFERENCE WORKING GROUP

NAME	ORGANISATION
Sue Leitch	COTA Tasmania (chair)
Lyn McGaurr	COTA Tasmania
Bev Lange	EAAA
Katy Roy	EAAA
Russell Westacott	EAAA
Brigitte Jonas	EAAA
Peta Moore	Nectar
Jo Brennan	Nectar

CONFERENCE VOLUNTEERS

NAME

Ian Fletcher

Elena Lounejeva

Peter Orpin

Glenda Daly

James Graham

David Henty

Ngairé Hobbins

Ann Hughes

Ruby Lee

Helen Dando

Lizhau (Leo) Zhang

Robert Thomson

Trevor Lee

CONFERENCE RAPPORTEURS

NAME

Chaise Roberson

Jessica Lockitch

Sophie Frank

Briohny Kennedy

Simon Reilly

Melanie Joosten

COMPASS WEBINAR PANELLISTS

NAME

Dr Rachel Carson

John Chesterman

Susan Field

Colleen Hanlon

Melanie Joosten

Antonios Maglis

Philippa McDonald

Gabrielle Passlow

Dr Patricia Reyes

Professor Eileen Webb

Karen Williams

The logo for Elder Abuse Action Australia (EAAA) consists of the letters 'EAAA' in a bold, white, sans-serif font. The 'E' is significantly larger than the 'A's, which are of uniform size. The letters are centered horizontally and positioned in the lower half of the page.

EAAA

Elder Abuse Action Australia

A national voice to end elder abuse

PO Box 31 | Westgate | NSW 2048 | Australia
1800 960 026 | info@eaaa.org.au | eaaa.org.au
ABN 58 625 915 835 | ACN 625915835